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SKILLS ON THE RISE

Source: World Economic Forum, Future of Jobs Report 2023




Creative Thinking

The ability to generate innovative ideas, concepts, and solutions by exploring unconventional perspectives, challenging assumptions, and connecting disparate elements in novel ways.

The capacity to systematically break down complex problems or situations into smaller components, discern patterns, and draw meaningful conclusions.

Analytical Thinking

Technological Literacy

Proficiency in understanding and utilizing various technologies effectively to enhance productivity, communication, and problem-solving.

A mindset characterized by a strong desire to explore, learn, and adapt to new knowledge, skills, and experiences continuously.

Curiosity & Lifelong Learning




Resilience, Flexibility & Agility

The capability to adapt and thrive in the face of adversity, uncertainty, and rapid change, demonstrating resilience, flexibility, and agility in both personal and professional contexts.

The ability to perceive, comprehend, and analyze complex systems, recognizing interconnections and dependencies to identify holistic solutions and anticipate unintended consequences.

Systems Thinking




AI & Big Data

Familiarity with artificial intelligence (AI) technologies and big data analytics, including the ability to leverage data-driven insights to inform decision-making and drive innovation.

Intrinsic drive and self-awareness to set and pursue personal and professional goals, demonstrate initiative, and continuously improve performance.

Motivation & Self-Awareness




Talent Management

The aptitude to attract, develop, and retain top talent, fostering a culture of engagement, growth, and collaboration within the organization.

A dedication to understanding and fulfilling the needs and expectations of internal and external stakeholders, delivering exceptional service and fostering positive relationships.

Customer Orientation & Customer Service

